

JOHN CHRISTIAN ARGIE

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SYSTEMS ENGINEER - BUSINESS LEADER - POLITICIAN

OBJECTIVE:

- To grow both as an individual and an organization, by constantly meeting new clients, embarking on fresh opportunities, and broadening our horizons in the realms of technology, commerce, and health care.

EDUCATION:

- Tandem Friends School, Charlottesville VA; Graduated Cum Laude, June 2002
- Piedmont Virginia Community College; A.A.S. in Information Technology & Criminal Justice. Graduated Cum Laude, May 2005
- University of Charleston; B.S., C.I.S. Graduated January 2009.
- University of Virginia; M.S., C.I.S. Graduated June 2018.

EXPERIENCE:

- Apr. 2006-Present: Top Notch Group, LLC. Founder, Principal, & Tier III Systems Engineer. Successfully oversaw the transition of Top Notch from a one-man startup to the highest-volume technology services firm in the state. Manage day-to-day operations of company. Provide highest level of support on escalated cases. Project management, estimating & process auditing. Business consulting services, especially with respect to technology, for companies, nonprofits, and medical practices of all sizes.
- Oct. 2016-Present: Top Notch Family Pharmacy. Co-Founder & Chief Information Officer. Regional boutique drugstore chain specializing in upscale, white-glove service to the general public as well as healthcare providers. Maintain servers, workstations, email system, VPNs, & PBX.
- Nov. 2005-Feb. 2007: General Motors Corp. Systems & Network Engineer. Specializing in IT for final assembly manufacturing, tool & die, labor relations, & process improvement. Maintenance & implementation of metrics & emissions technologies for series hybrid vehicles & diesel-electric locomotives. Supervisor: Allan Pinckney
- Sep. 2003-Nov. 2005: City of Charlottesville. IT support, vehicle electronics support & fleet management for police department. Supervisor: Gary Pleasants
- May 2001-Aug. 2003: Agape Florist. Delivery driver, IT support, vehicle maintenance, & customer service. Supervisor: Elaine Durham

- Dec. 1999-May 2001: Hardees Restaurant Pantops. Cashier, drive-thru, cook, and general labor. Supervisor: Maurice Bartley

SKILLS, ACCOMPLISHMENTS & NICHE SPECIALTIES:

- Network design & support from SMB to enterprise. Employing as-needed combinations of Microsoft, Apple, Unix, cloud, & virtualization technologies to serve client needs.
- Business startup, growth, marketing, & turnaround strategies; Credited with assisting in the growth & often successful return to profitability of numerous companies from the medical to automotive sectors.
- Designed, marketed, & supported our own trademarked VoIP business phone system, using a unique combination of cloud, on-premises, and virtual PBX technologies.
- Mastery of Active Directory, Routing, DNS, DHCP, & VPN/remote access technologies.
- VMWare & Hyper-V, as well as MS Azure & Amazon AWS Implementations, Migrations & Troubleshooting
- Email Server & Domain Management - Exchange 2007-2019 + 365, Google Apps, & most modern web hosts & registrars.
- Backup, Replication, Disaster Recovery, & Business Continuity Solutions
- Medical & Dental Practice Management & Imaging Suites/Appliances
- Ethernet, WiFi, & Structured Cabling
- Specialty PC & Apple Diagnostics & Repairs (water spills, catastrophic viruses, structural damage, etc.)
- Works well under pressure and in fast-paced environments-High level of patience and great conflict resolution skills.
- Technical Writing

VOLUNTEER:

- Meals on Wheels
- Computer & Equipment Donations & Support to Low-Income Residents
- Service in local "Repair Café" - Fixing computers for Low-Income Residents

- Pro-Bono marketing & business consulting services for startups
- Semiannual employer-hosted resume writing & tuning clinic for low income & institutionally disadvantaged residents
- Foster Care for Cats & Dogs

SKILLS & INTERESTS:

- Disc golf, tennis, physical conditioning/weight lifting, skiing, & other outdoor sports
- Lifetime string musician & bass vocalist-Classical, jazz, blues, folk, & country
- Home & Car Audio
- Automobile Restoration & Repair
- Power Tools & Landscaping

REFERENCES:

- Available Upon Request